

# CALL CENTER SERVICES 1/A

## (1<sup>st</sup> Grade – Daytime Education)

| <b>Tuesday</b>                                                             | <b>Wednesday</b>                                             | <b>Thursday</b>                                                        | <b>Friday</b>                                                                            | <b>Saturday</b>                                                  |
|----------------------------------------------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| Foreign Language (English)<br>Lecturer Nuri Suderin GÜVEN<br>(09:25-09:50) | Communication Skills<br>Lecturer Umut ÖKTEM<br>(11:30-11:55) | Consumer Legislation<br>Lecturer Reyhan MEÇ<br>(11:30-11:55)           | Introduction Into the Business<br>Mathematics<br>Lecturer Mehmet VARKAL<br>(11:30-11:55) | Keyboard Techniques<br>Lecturer Dr. Tülay ÖZKAN<br>(15:10-15:35) |
| Foreign Language (English)<br>Lecturer Nuri Suderin GÜVEN<br>(09:50-10:15) | Communication Skills<br>Lecturer Umut ÖKTEM<br>(11:55-12:20) | Consumer Legislation<br>Lecturer Reyhan MEÇ<br>(11:55-12:20)           | Introduction Into the Business<br>Mathematics<br>Lecturer Mehmet VARKAL<br>(11:55-12:20) | Keyboard Techniques<br>Lecturer Dr. Tülay ÖZKAN<br>(15:35-16:00) |
| Usage of Technology<br>Lecturer Dr. Rana İÇMEN<br>(11:30-11:55)            | Marketing Principles<br>Lecturer Reyhan MEÇ<br>(16:00-16:25) | Basic Fundamentals of Law<br>Lecturer Müşerref ÇOKSAK<br>(13:55-14:20) | Introduction Into the Business<br>Mathematics<br>Lecturer Mehmet VARKAL<br>(13:30-13:55) | Keyboard Techniques<br>Lecturer Dr. Tülay ÖZKAN<br>(16:00-16:25) |
| Usage of Technology<br>Lecturer Dr. Rana İÇMEN<br>(11:55-12:20)            | Marketing Principles<br>Lecturer Reyhan MEÇ<br>(16:25-16:50) | Basic Fundamentals of Law<br>Lecturer Müşerref ÇOKSAK<br>(14:20-14:45) | Introduction Into the Business<br>Mathematics<br>Lecturer Mehmet VARKAL<br>(13:55-14:20) | Keyboard Techniques<br>Lecturer Dr. Tülay ÖZKAN<br>(16:25-16:50) |
| Information Technologies<br>Lecturer Ekrem Eşref KILINÇ<br>(13:30-13:55)   |                                                              |                                                                        |                                                                                          |                                                                  |
| Information Technologies<br>Lecturer Ekrem Eşref KILINÇ<br>(13:55-14:20)   |                                                              |                                                                        |                                                                                          |                                                                  |

