

CALL CENTER SERVICES 2/G

(2nd Grade – Eveningtime Education)

Tuesday	Wednesday	Thursday	Friday	Sunday
Case Study Lecturer Dr. Hasret ÖZTÜRK (17:40-18:05)	Management of Human Resources Lecturer Raşit ACAR (17:15-17:40)	Advertising Management Lecturer Reyhan MEÇ (17:15-17:40)	Advertising Management Lecturer Reyhan MEÇ (17:15-17:40)	Basic Purchase Techniques at Call Centers Lecturer Reyhan MEÇ (17:15-17:40)
Case Study Lecturer Dr. Hasret ÖZTÜRK (18:05-18:30)	Management of Human Resources Lecturer Raşit ACAR (17:40-18:05)	Advertising Management Lecturer Reyhan MEÇ (17:40-18:05)	Advertising Management Lecturer Reyhan MEÇ (17:40-18:05)	Basic Purchase Techniques at Call Centers Lecturer Reyhan MEÇ (17:40-18:05)
Çağrı Merkezi Yönetimi Dr. Öğr. Üyesi Hasret ÖZTÜRK (18:55-19:20)	Management of Active Team Performance at Call Centers Lecturer Fatih GÜNDOĞDU (18:55-19:20)	Behaivoural Sciences Lecturer Mehmet VARKAL (18:05-18:30)	Oriented Study Lecturer Mehmet VARKAL (19:45-20:10)	Basic Purchase Techniques at Call Centers Lecturer Reyhan MEÇ (18:05-18:30)
Management of Call Center Lecturer Dr. Hasret ÖZTÜRK (19:20-19:45)	Management of Active Team Performance at Call Centers Lecturer Fatih GÜNDOĞDU (19:20-19:45)	Behaivoural Sciences Lecturer Mehmet VARKAL (18:55-19:20)	Oriented Study Lecturer Mehmet VARKAL (20:10-20:35)	
Management of Call Center Lecturer Dr. Hasret ÖZTÜRK (19:45-20:10)	Management of Active Team Performance at Call Centers Lecturer Fatih GÜNDOĞDU (19:45-20:10)			
Management of Call Center Lecturer Dr. Hasret ÖZTÜRK (20:10-20:35)	Management of Active Team Performance at Call Centers Lecturer Fatih GÜNDOĞDU (20:10-20:35)			